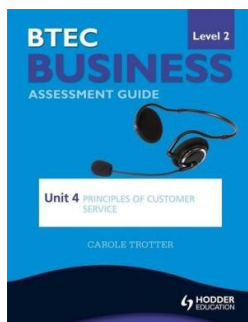


BTEC First Business Level 2 Assessment Guide: Unit 4 Principles of Customer Service



Book Review

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